

Hemyock sewer improvements – Q&A

Q: What is happening in Hemyock?

A: Some properties in Hemyock are at risk of internal sewer flooding. To minimise that risk, South West Water will be installing a new sewer in Station Road.

The work will begin on or around Monday 28 July, to minimise disruption to the school bus service, and is expected to take around five weeks to complete. During the work all businesses on Station Road and the trading estate will be able to open as usual and can be accessed from the Millhayes Bridge end of Station Road.

Q: Will there be any road closures during the works?

A: Yes. A closure will be necessary due to narrow road width and the location of manholes. Station Road will be closed from the junction with Hollingarth Way to outside 17 Station Road. We intend to close the road in sections to allow access to Longmead but you may need to find an alternative route around the works.

Q: What about access for buses, bin collections and emergency vehicles?

A: All emergency services and other service providers have been informed of the work. Emergency services will always be given access.

Q: Will there be any parking restrictions during this period?

A: Some parking restrictions may be necessary around the working areas. These will be clearly marked with bollards before work begins. Please observe any restrictions or traffic management in place so that we can complete our works as quickly as possible.

Q: Will I have access to my property during your works?

A: We will ensure that pedestrian access to your property is maintained at all times. When we can, and it is safe to do so, we will provide vehicle access although some temporary restrictions may be needed.

Q: Will my waste water drainage be affected during this work?

A: No. Restrictions on usage will not usually be necessary.

Q: Will you need access to my property?

A: Not usually. However, some manholes and mains are on private property. If we need access to your property we will contact you in advance to discuss the work with you.

Q: Where can I find more information?

A: You can contact our Services Helpline on **0844 346 2020**.